

The Worshipful Company of Environmental Cleaners' Ethical Code of Practice



The Worshipful Company of Environmental Cleaners' Ethical Code of Practice is based on core values of mutual trust and understanding. These values should be applied in the following way:

I will endeavour to

- Operate with the highest ethical standards and integrity in compliance with all laws and regulations
- Respect people's dignity irrespective of gender, race, colour or creed
- Provide a safe working environment
- Avoid damaging the environment and seeking to enhance it
- Communicate with people, honestly and frequently; ensuring they are consulted before major decisions that may affect them are taken
- Ensure suppliers/contractors are paid within the period agreed
- Listen to any customer complaints and seeking to resolve them
- Provide independent redress for all employees with grievances
- If appropriate, encourage employees to expand their skills/learning and contribute to the local community
- Follow proper record keeping and financial reporting procedures
- Avoid situations when personal interests may conflict
- Ensure no business is conducted with suppliers/contractors/distributors whose behaviour is contrary to these standards.